



Select Mobile Disco Hire

BOOKING TERMS AND CONDITIONS

These Terms and conditions are intended to be fair to all parties and in Plain English.

All Disco's and other entertainment supplied by 'Select Mobile Disco Hire', hereby known as the contractor, require the payment of a deposit within 3 days of your verbal or written intention to go ahead in order to secure the booking. Payment of a 25% deposit is seen as acceptance of these terms and conditions.

A receipt shall be issued upon request for all monies received.

The outstanding balance payment must be paid in within 7 days of the planned event date.

An adequate Power source (2 'normal' plug sockets in the wall within 10 metres of our set-up point) shall be provided by the customer for the exclusive use of the DJ on the night of the disco.

If good access to power is a problem (2 x wall sockets within 10 meters of our setup) - we need to know in advance so we can bring sufficient (extra) extension leads.

If the venue is up or down stairs (more than a single storey or 14 stairs), or more than 50 metres (by foot on the quickest most direct and accessible route) from where the contractor can park legally, safely and easily to unload the equipment from the vehicle to the set-up point, we will need to know in advance. If we are not pre-warned and the distance is more than this or there more than the 14 stairs, then the contractor is within their rights to charge an extra fee of £1.00 per stair (over 14 stairs) and £1.00 per metre for distances over 50 metres. Extra stairs or distances will also mean extra time for set-up. Late starts due to stairs or distances exceeding those mentioned will not be deemed as the contractor's fault and any time lost will still be charged.

It is your responsibility to inform us of any **height restrictions** for vehicular access at the venue. If the contractor cannot gain access as a consequence of any height restrictions, then any Disco time lost will not be seen as the contractor's fault and this time will still be charged as normal.

Safe parking should be available for the contractor for the duration of the performance and for a reasonable amount of time prior to and after the performance for equipment set-up and break-down, and any loading of equipment. Any parking fees paid during these times will be your responsibility and will be charged accordingly. Any parking fines will also be your responsibility if we are informed that we are able to park somewhere and subsequently receive a fine.

The services included in disco entertainment consist of music selection from the contractor's music library, and providing suitable equipment to play the selected music. The contractor will make every effort to play all requests but cannot be held responsible if specific selections are not available.

The selection of equipment to be used at the event is left to the discretion of the contractor, and is based upon the size and conditions of the venue, it's location and the type of event. Whilst every effort is made to ensure that the requested rig, sound and lighting and special-effects you've asked for are supplied to you.

The customer may request that the contractor play longer than the agreed performance times. The contractor will provide a longer performance for a minimum of £50 per hour before midnight and £75 per hour post-midnight and the availability of the contractor for overtime cannot always be guaranteed unless agreed in advance when the booking is made.

The customer will be responsible for any damage (normal wear and tear excluded) to any equipment (sound & lighting equipment and/or music library) provided during the booked time period, including a reasonable set-up and pack-up time period before and after this period.

The contractors are to play in a safe, non-abusive environment. Any mistreatment or abuse of the contractor in any way will result in the immediate discontinuation of services with no refund of the booking cost.

The contractors are to be given sufficient room, which is in a weather-proof environment, and in a place which is free from any types of extreme atmospheric conditions which may affect the DJ or compromise the equipment in any way (i.e., not excessively dirty, damp, dusty, cold, hot, etc.).

The contractor is not responsible for power outages of any kind, strikes, or acts of God, nor is the contractor responsible for any equipment that fails at the event. In the unlikely event that equipment fails, the contractor will, on a best effort basis, find suitable back-up equipment. The contractor will not be held responsible for any damage to the venue where the services are provided, nor is the contractor responsible for any injuries which may occur.

Whilst every effort is made to ensure that your event will run smoothly, if the contractor is unable to start or the entire amount of time booked cannot be completed for ANY reason outside the contractor's control, then full payment for the entire time booked shall still be payable, this includes late start or stoppages for any reason for or due to... fire alarms, bouncy or unsuitable flooring, noise limiters, power failures or power outages, acts of God, lock-outs, strikes, insufficient power points, insufficient power, insufficient tables, insufficient space to set-up in, difficult access, excessive distances for access, etc. If the stoppage is due to the contractor's own equipment or hardware/software failure, then a proportionate amount of money will be deducted from the total amount of money due.

Our liability, in circumstances of any kind, will not exceed the total value of the booking price.

Notice of cancellation by the customer shall be in writing and delivered to the contractor before 7 calendar days prior to the above event, in which case a full refund, if any due, with exception of the 25% deposit, will be expedited. If such notification is not given, the contractors will assess the full-service fee, including the deposit.

The 25% deposit is non-refundable for any reason [other than as stated below], even if the 7-day notice period is given

Notice of cancellation by the contractor shall be given to the customer before 7 days prior to the above event wherever possible, in which case a full refund, if any due, will be expedited. This would be due to proven sickness, accidents, equipment malfunction or loss/theft, acts of God or any situation beyond the control of the contractor.

In the extremely unlikely event that the contractor is unable to appear, the contractor will make every effort to find a qualified substitute replacement on a like for like basis. In the unlikely event that a replacement cannot be found, the contractor will make a full refund of any monies paid by the customer.

The customer agrees that the refund will be the full extent of damages he or she is entitled to and no further damages may be sought against the contractor.

In the unlikely event that the contractor is delayed and the event does not start on time due to this, or that time is lost during the event due to equipment malfunction, the contractor will refund the portion of fees paid prorated to the time lost. The customer agrees that the prorated refund will be the full extent of damages he or she is entitled to and no further damages may be sought against the contractor.



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IMPORTANT BOOKING INFORMATION: Please bear in mind that current availability is subject to change and to secure a date/booking we need you to complete our booking confirmation form and email this back to us with the initial 25% booking deposit paid/confirmed by PayPal with your final event monetary balance due no later than 7 days prior to the event date. Please also see our website to download our booking terms and conditions (PDF file) as we legally assume these have been read before booking our services.

THE RIGHT CREDENTIALS: Select Mobile Disco Hire are established members of all the most recognised trade bodies including the AMPdj Alliance of mobile & party dj's, we are licensed under MCPS & PRS for music, comply with all GDPR legislation, and we have £10m of public liability insurance, and we are fully insured.